

All-in-one backup, DR and Business Continuity

SUMMARY

- Complete backup, disaster recovery (DR) and business continuity solutions for businesses of every size, regardless of infrastructure
- Windows and Linux based operating systems
- Hybrid Architecture
- Instant on-site and off-site virtualisation

FEATURES

- On-premise physical appliance for fast backups and recovery; scheduled DR testing
- Local virtualisation on the backup appliance
- Continuous backup validation and verification
- 1-year data retention standard, with 3 and 7 year options
- Datacentres located in UK, USA, Canada, Australia, Germany, and Singapore

VIADEX BaaS IS IDEAL FOR:

Organisations without secondary locations to replicate to, who require offsite backup and disaster recovery and infrastructure to support business continuity.

IT departments wanting to move away from cumbersome and ageing technologies such as tape and LTO media.

Viadex enable you to reduce the total cost of ownership of backup and DR while making sure you meet your compliance, insurance, and regulatory obligations.

We deliver a solution that's easy to deploy, in partnership with Datto, the market leading data backup and disaster recovery solution provider.

THE SOLUTION

- AES-256 encryption in-flight and at rest
- ISO 27001 compliant
- PCI-DSS 2.0 compliant
- HIPAA compliant

Viadex Managed Services has partnered with industry leader Datto to provide a single managed service, backed by highly skilled Viadex infrastructure engineers and architects. Backup, disaster recovery and business continuity rarely come in one managed service, but they do with Viadex; we remove the management tedium from dealing with such issues.



Installation

Managed by Viadex staff and included in the service price.



Fast backup

Source servers with both Microsoft and Linux operating systems are backed up to a local appliance on your premises, allowing for very fast backups with local recovery.



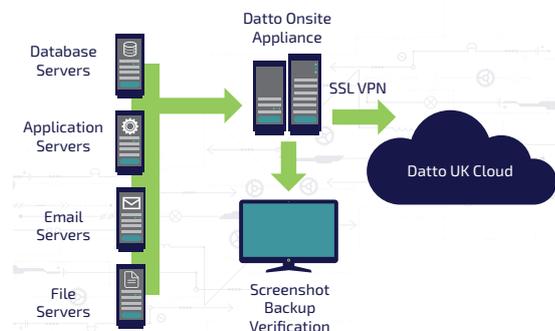
Cloud backup

These backups are then replicated to the Datto cloud to ensure your data is protected even in the event of a catastrophic failure at your office location.



Virtualised backup

Backups are virtualised as they occur and the resultant virtual machines can be booted both locally and in the cloud in the event of a failure. Additionally, virtual machines are automatically booted daily and a screenshot taken of the login screen to prove their viability and give peace of mind that your backups actually work.



Backup as a Service (BaaS) powered by Datto

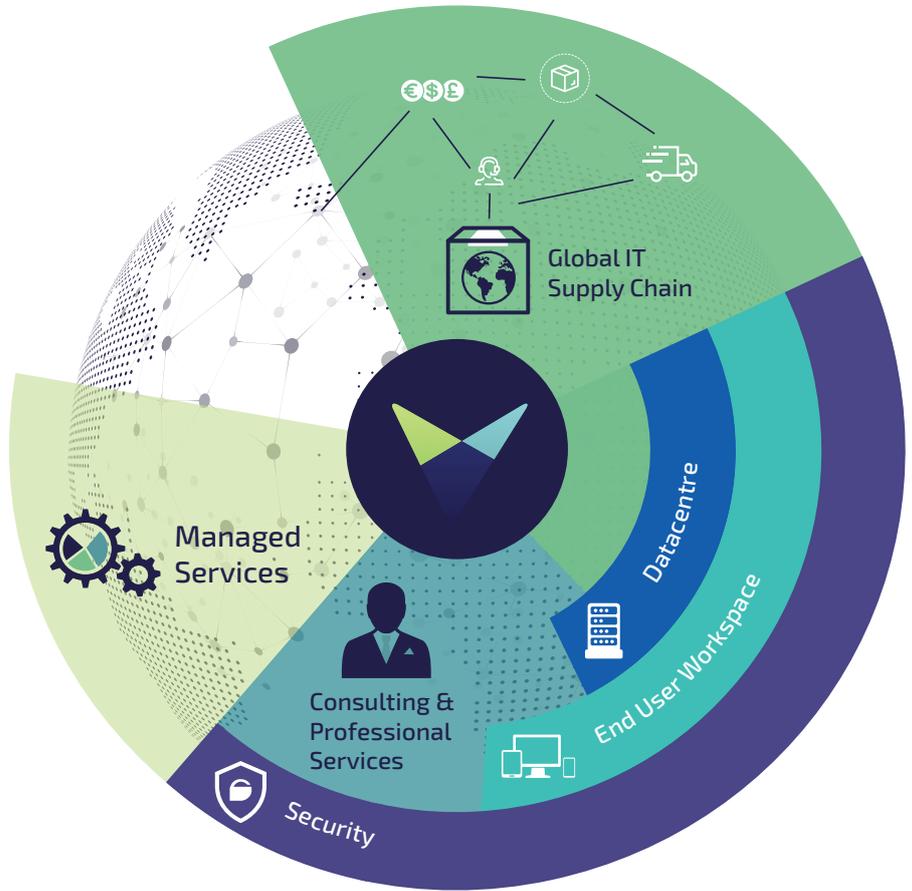
About Viadex

Tailored: We tailor our Managed Services to meet your needs and business demands. Services range from monitoring events in your datacentre to managing your hybrid environment, out to your end users' desktops and applications.

Protection: Viadex Managed Services provide continuous vigilance over what happens in your datacentre, your systems, your cloud environment, network, applications and endpoints.

Support: Viadex provides 24x7x365 technical expertise, service consistency and flexibility across multiple vendors, technologies and geographies.

Focus: Viadex help you to reduce overheads and improve efficiency by leveraging our scale, methodologies and high levels of standardisation to deliver world-class solutions enabling your business to concentrate on what it does best.



Global Logistics

By partnering with our customers, we handle the process of manufacturer evaluation and selection, commercial negotiations and global support to make sure the technology solutions meet the necessary business requirements.

The Viadex Global Logistics Service helps you create an infrastructure that is agile enough to adapt and grow with you across the globe. The entire team work across all International time zones, no matter where you are based, offering a 24/7 emergency worldwide response.



Consulting and Professional Services

An agile infrastructure designed to service end-user experience is both critical and indispensable in today's world.

Viadex Consulting and Professional Services follow our core methodology of Audit, Design, Deploy and Optimise, to help transform your infrastructure to directly support your business productivity goals and enhance end-user experience.



Managed Services

Viadex has the global capability to provide a wide range of Managed Service solutions to help organisations with the operation of their technology environments.

Viadex provide 24x7x365 technical expertise, service consistency and flexibility across multiple vendors, technologies and geographies.

Every service is wrapped into our Global IT Service Desk, using IT Service Management and ITIL aligned frameworks, detailing set processes supported by highly skilled and trained people.



Security



Datacentre



End User
Workspace