

Disaster recovery as a service, that lets you sleep at night.

AT A GLANCE

- Complete backup, disaster recovery (DR) and business continuity solutions that are built for businesses of every size, regardless of infrastructure
- Both virtual and physical environments protected
- Easily deployed
- Windows and Linux based operating systems
- Hybrid Architecture
- Instant on-site and off-site virtualisation

FEATURES

- On-premise physical appliance for fast backups and recovery
- Local virtualisation on the backup appliance
- Continuous backup validation and verification
- 1 year data retention standard, with 3 and 7 year options
- Scheduled DR testing
- UK based datacentres
- Appliance upgrade program
- AES-256 encryption in-flight and at rest
- ISO 27001 compliant
- PCI-DSS 2.0 compliant
- HIPAA compliant

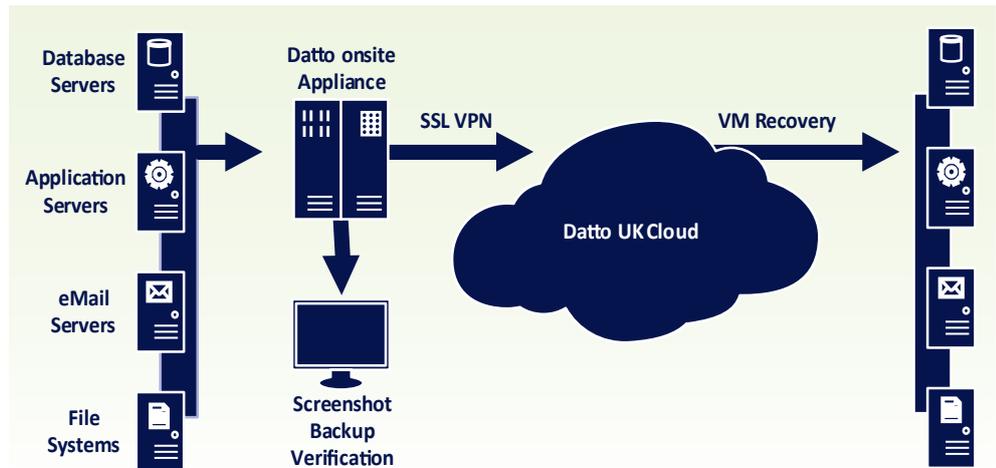
THE SOLUTION

Backup, disaster recovery and business continuity are often 3 distinct solutions, rarely do they come as one managed service. Viadex Services has partnered with industry leader Datto to provide a single managed service, backed by highly skilled Viadex infrastructure engineers and architects.

Installation is managed by Viadex staff and included in the service price. Source servers with both Microsoft and Linux operating systems are backed up to a local appliance allowing for very fast backups with local recovery. These are then replicated to the Datto cloud to ensure your data is protected even in the event of a catastrophic failure at your office location.

Backups are virtualised as they occur and the resultant virtual machines can be booted both locally and in the cloud in the event of a failure. Additionally, virtual machines are automatically booted daily and a screenshot taken of the login screen to prove their viability and give peace of mind that your backups actually work.

DATTO ARCHITECTURE



If DR is invoked, Viadex staff immediately jump into action making your services available in the cloud to get your business operational in the shortest time possible.

Security is critical when dealing with business data, all backups to local Datto appliances and to the Datto Cloud are encrypted with AES-256 and SSL VPN both in-flight and at rest. Datto, their cloud service and datacentres are ISO 27001, PCI-DSS and HIPAA compliant.

A backup is only as good as its last test, for additional peace of mind Viadex will perform a restore rehearsal in the Datto Cloud as part of the service. To ensure your business is ready to act in the event of a failure, it is important that the business' DR plan extend beyond just IT and infrastructure, into staffing and processes. As an additional piece of work, Viadex can assist in building a full DR and business continuity plan if required.

The Viadex Services Mantra: Audit, Design, Deploy, Optimise

WHO BENEFITS FROM THIS SERVICE?

- Businesses who don't have secondary locations to replicate to but need offsite backup and disaster recovery and infrastructure to support business continuity.
- Businesses with compliance, insurance and regulatory obligations to meet.
- Where reducing the total cost of ownership of backup and DR is important.
- Businesses wanting to move away from cumbersome and aging technologies such as tape and LTO media
- Customers looking for a worry free backup and disaster recovery solution, without having to manage any aspect.

ABOUT VIADEX

Viadex specialise in end-to-end IT infrastructure solutions, flattening the supply delivering innovative and complex multi-vendor solutions to organisations in over 67 countries around the globe to date.

Viadex have over 15 years' experience in helping clients across a range of industries with the highest levels of accreditations from our technology partners. Viadex's rapid growth has been recognised in the media where they have been listed in The Sunday Times HSBC International Track 200 and CRN Top 100 VARs listing.

Viadex's international offices are located in South Africa, Gibraltar, Singapore and Dubai and it is headquartered in Surrey, UK.



AUDIT

Using a combination of tools and consultative practises we would first define the business and then the technology requirements.

The output being a clearly documented CMO (current mode of operation) to feed into and support the design phase.



DESIGN

Our design is not limited to a topology and a statement of works.

The output at this stage addresses all stakeholder objectives in the form of a FMO (future mode of operation), including the most appropriate solutions.

Our design will underpin our philosophy that IT performance equals business performance.



DEPLOY

Every deployment follows a rigorous time-proven delivery methodology.

Our breadth of experience over the span of 15 years, of both varied and repeatable projects has refined our expertise in deploying successful solutions.

Delivery on time, in budget, within scope.



OPTIMISE

Business drivers can change rapidly, IT needs to adapt.

Continued engagement to optimise and fine-tune to ensure the best return on investment and user experience.

Optimisation is often neglected, for Viadex its standard practice.



A leading availability services company needed help to recover one of its own client's sites

Viadex stepped in to provide an emergency response team ensuring the end users were quickly up and running with minimal impact to their business.

- Sourced critical infrastructure within 48 hours
- Insurance against business interruption
- Damage limitation minimising financial impact