An Independent view on your Citrix environment backed by enterprise experience and best practices

AT A GLANCE

Virtual environments need to constantly evolve to keep up with the needs of the business and demands of the users. Helping you understand your Citrix virtual environment, its limitations and how it could be improved are the basic principles of the Viadex Citrix Health Check. It's a clear indicator for your service giving you the facts, good or bad.

THE SOLUTION

The health check begins with a project workshop with key stakeholders to enable us to understand the current business and technical requirements along with the future business goals. One of our subject matter experts will then perform a detailed analysis of your current Citrix environment using our proven methodology, based on Citrix Consultancy best practices.

CiTRIX®
PARTNER
Silver Solution Advisor

BENEFIT OF THIS SERVICE?

Systems utilization, functionality, configuration and integration are all examined with the findings documented in a Solution Health Check and Strategy Report. The report details any areas of concern with regards to the resilience, security and general performance of all aspects of the environment along with the steps to deliver:

- Improved Citrix service performance levels.

- Improved user satisfaction and productivity.

- Increased operational efficiency and resilience.

- Decreased support and infrastructure costs.

- Improved service agility and scalability.

ENABLE YOUR BUSINESS AND PEOPLE TO WORK BETTER

A market-proven solution, NetScaler is used by eight out of the 10 largest Web sites, with an estimated 75 percent of Internet users hitting a NetScaler daily.

Citrix XenApp is the industry's de facto standard for delivering Windows-based applications enabling the best performance, security, and cost savings. With more than 70 million users and 99 percent of the Fortune Global 500 as customers, it uses state-of-the-art client and server-side application virtualization to deliver applications to office and mobile workers from a secure, centralized location.

Annual ROI on Citrix can exceed 150%. Applications deployed on Citrix allow organizations to reach more users, on more devices, in more locations, over more networks. The Citrix Delivery Center ensures optimal performance over WAN and LAN. Reduced physical desktop footprint by 99%.

AUDIT   DESIGN   DEPLOY   OPTIMISE

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About Viadex

Viadex specialise in end-to-end IT infrastructure solutions, flattening the supply delivering innovative and complex multi-vendor solutions to organisations in over 67 countries around the globe to date.

Viadex have over 14 years' experience in helping clients across a range of industries with the highest levels of accreditations from our technology partners. Viadex's rapid growth has been recognised in the media where they have been listed in The Sunday Times HSBC International Track 200 and CRN Top 100 VARs listing.
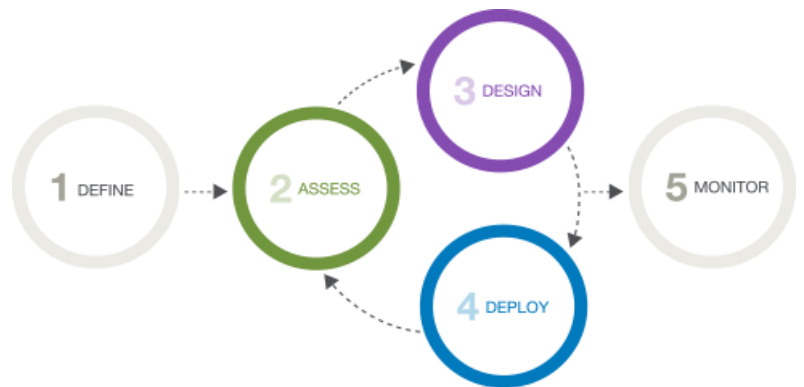
METHODOLOGY

A key element in the success of Viadex Consulting is the proven methodology which takes each project through the critical steps from inception through operations. Our approach focuses on ensuring that projects are properly planned and designed before implementation begins, so that the end project minimizes your risk and delivers maximum business impact.

DEFINE

Now that virtualization is a strategic imperative to compete in the market, and with cloud computing and mobile devices becoming more prominent in the enterprise, corporate IT departments are being pushed to incorporate new technologies at an ever faster pace. Viadex Consulting can assist in the definition of the strategy that will help your business take full advantage of these technologies, including:

- Solution development
- Roadmap initiatives and strategic planning
- Hardware and storage estimation
- Prioritization

Assess, Design, Deploy

Viadex Consulting follows an Assess > Design > Deploy process for each major initiative of your project. In doing so, your organization is left with a tangible improvement to the environment at the end of each engagement.

ASSESS

During the Assess phase, Viadex Consulting reviews your current environment, identifies use cases and gathers detailed requirements for the project. This information allows us to define the project success criteria and set the direction for your proposed Citrix deployment, upgrade, or expansion.

DESIGN

The design phase defines the architecture and operational processes required to implement and maintain the production environment that will satisfy your success criteria.

Topics such as environment scalability, redundancy and high availability are addressed. Viadex Consulting will apply best practices for performance tuning to help your environment perform at its best.

DEPLOY

During the Deploy phase, Viadex Consulting creates and configures the environment to meet the specifications from the Design phase. This includes supporting the integration of any applications that have been identified in the design and performing thorough testing of all infrastructure components. Viadex Consulting will also guide you through a phased rollout approach to mitigate risk and ensure a successful deployment.

MONITOR

For the long-term health of your Citrix environment, Viadex Consulting can be engaged to perform the continued monitoring and administrative tasks in several different capacities. With onsite and remote delivery capabilities, Viadex Consulting has the experience to keep your environment stable and your users happy.

Data Management | Application Delivery | Environment Support | User Management | Infrastructure Deployment

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